



**Guidelines for Zoom**  
**Outcomes Assessment Webinar**  
**March 14, 2024**

Welcome to the JRCERT Outcomes Assessment Webinar! Your presenters are Brian Leonard and Tricia Leggett. We look forward to sharing information about the JRCERT Outcomes Assessment process and the new 2021 Standards. We encourage you to share your knowledge and ask questions! To make this session as seamless as possible, we are providing some housekeeping tips for the session.

- Please enter your first name and first initial of your last name when entering the Zoom meeting.
- All attendees will be muted during the webinar.
- There will be a period of time dedicated to taking questions, we ask that you jot down your questions and ask it during these allotted times. When you have a question or comment to share, please use the “raise your hand” feature. The speaker or moderator will keep track and let you know when you can unmute yourself to talk. We want to assure that everyone has an opportunity to share as well as hear everything in its entirety.
- If you have a question or are having technical difficulties while one of the speakers is presenting, please direct your question to one of the other JRCERT staff in attendance. All technical questions can be directed to the moderator in the chat box feature.
- There will be periodic breaks.
- Attendance will be taken periodically so we can validate the awarding of continuing education credit.
- You are required to complete a legal document, post-test, and evaluation of the webinar prior to receipt of your continuing education certificate. The link will be sent to your email address at the conclusion of the webinar

Thank you in advance for your participation and support of programmatic accreditation. If you have specific questions about the outcomes assessment webinar prior to the session, please forward them to Janet Luczak at [jluczak@jrcert.org](mailto:jluczak@jrcert.org).