



*Joint Review Committee on Education in Radiologic Technology*  
20 N. Wacker Drive, Suite 2850  
Chicago, IL 60606-3182  
312.704.5300 • (Fax) 312.704.5304  
[www.jrcert.org](http://www.jrcert.org)

July 27, 2022

Michele Kidd Sutton, M.B.A.  
Chief Executive Officer  
North Oaks Medical Center  
15790 Medical Center Drive  
Hammond, LA 70403

**RE: Program #2509**

**Previous Accreditation Status: 8 Years**

**Most Recent Site Visit: 07/2018**

Dear Ms. Sutton:

After review of the requested interim report, the continuing accreditation status of the certificate radiography program sponsored by North Oaks Medical Center was considered at the July 22, 2022 meeting of the Joint Review Committee on Education in Radiologic Technology (JRCERT). The JRCERT is the only agency recognized by the United States Department of Education (USDE) and the Council for Higher Education Accreditation (CHEA) for the accreditation of traditional and distance delivery educational programs in radiography, radiation therapy, magnetic resonance, and medical dosimetry. Specialized accreditation awarded by the JRCERT offers institutions significant value by providing peer evaluation and by assuring the public of quality professional education in the radiologic sciences. The program was evaluated according to the **Standards for an Accredited Educational Program in Radiography (2021)**. The program documents compliance with all relevant Standards; therefore, the JRCERT awards:

**MAINTENANCE OF ACCREDITATION FOR A PERIOD OF EIGHT YEARS.**

The next site visit is tentatively scheduled for the Third Quarter of 2026.

The program is advised to update its policy regarding student grievances. The program must have a policy/procedure to provide students an avenue to pursue grievances. If the institutional policy/procedure is to be followed, this must be clearly identified and provided to students. Additionally, the program must have a procedure to address any complaints apart from those that require invoking the grievance procedure (e.g., cleanliness of classroom). Contacting the JRCERT must not be a step in the formal institutional or program grievance policy/procedure.

The program is also advised to update its policy regarding allegations of noncompliance with the JRCERT Standards. If any individual associated with the program is unable to resolve a complaint with the institution and/or program or believes that the concerns have not been properly addressed, the individual may submit allegations of noncompliance directly to the JRCERT.

Michele Kidd Sutton, M.B.A.  
July 27, 2022  
Page 2

The program is further advised that consistent with JRCERT Policy 11.600, the JRCERT reserves the right to conduct unannounced site visits of accredited programs. The sponsoring institution would be responsible for the expenses of any on-site evaluation.

The Joint Review Committee on Education in Radiologic Technology Directors and staff congratulate you and the program faculty for maintaining the maximum award of accreditation from the JRCERT and wish you continuing success in your efforts to provide a quality educational program. If we can be of further assistance, do not hesitate to contact the office.

Sincerely,



Julia L. Lasley, Ph.D., R.T.(R)(T)  
Chair

JLL/JEM/jm

copy:	Program Director:	Heather C. Koepp, M.A., R.T.(R)
	Chief Human Resources Officer:	Jeff Jarreau, B.S.N.